



Safety Net Outreach Workers

Hours: 1.0 Full Time Equivalent (40 hours/week)

Compensation: Competitive Salary

Position Starting Date: Open until filled, applications will be reviewed as received.

Background

The Oregon Latino Health Coalition (OLHC) is a statewide health advocacy organization whose mission is to ensure and develop public policy that reduces health disparities and builds leadership within Latino and immigrant communities across Oregon.

Position Summary:

The SAFETY NET OUTREACH WORKER works directly with clients, families, and health care personnel to conduct outreach to uninsured children in Oregon. The Outreach workers will be based in community and will make use of best practices to outreach to eligible children and families and provide direct linkage and referral services to children who do not qualify for health insurance.

The Outreach Worker will partner with local safety net clinics to provide a warm hand off to children and families who may have limited experience navigating complex health care systems.

Understanding and lived experience in affected immigrant communities strongly valued.

This candidate will be working with client health information and must be able to maintain strict confidentiality using HIPAA requirements. This position requires a flexible, self-directed person, who is excellent at handling situations where all the details may not yet be available or determined and can search for information that is needed. This person should have experience with conducting home visits and accompanying people to medical visits. This person must be an excellent communicator with Latinos in the community as well as professional health care employees and must be bilingual in English and Spanish. The person must have a strong background in working with the Latino culture and understand the nuances of the values that impact medical care. They must be able to empower the clients to manage their health and to face difficult health issues. Experience and knowledge of the health care system community and the new Coordinated Care Organizational structure is required. This is a fast-paced, interactive, demanding environment. Excellent phone and computer skills are required.

Job Responsibilities:

- Conduct Outreach to immigrant children and their families in Oregon
- Provide referral services and link children to existing safety net care providers.
- Provide monthly reports on numbers of women served.

- Communicate with members of care coordination team.
- Assist clients in addressing social determinants that serve as barriers to health.
- Write monthly reports.
- Other duties required.

Requirements and Qualifications:

- Associate degree or 2 years of equivalent work in health clinic, social work, or community health work.
- Experience organizing and conducting outreach in the Latino community
- Certification as a Community Health Worker preferred.
- Minimum of three years of experience in human services, health care, social services or non profit sector with demonstrated knowledge of working with the Latino community.
- Self-motivation and the ability to work independently with strong analytical and problem solving skills.
- Possess excellent attention to detail, good organizational skills and ability to prioritize multiple tasks.
- Excellent working knowledge of Microsoft Office computer program and data entry skills.
- Valid driver's license, insured and reliable car available for work.
- Bilingual in English and Spanish with the ability to communicate effectively, both orally and in writing.
- Understanding of medical terminology and ability to convey the concepts to clients in Spanish.

To Apply:

Send a cover letter, resume and a list of references. At a minimum list three references; one of the references must be a past or current employer. In your cover letter, please tell us how your personal and professional background informs why you are interested in working for OLHC. Please, highlight your experience in conducting outreach with/within Latino, immigrant or communities of color.

Send resume, cover letter and list of references to Alberto Moreno at alberto@orlhc.org with the heading of Safety Net Outreach Worker.

Applications and interviews will be reviewed and scheduled on a rolling basis.

OLHC is an Equal Opportunity Employer and encourages women, LGBTQ and people of color to apply.